ALINDA HENG

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PROFESSIONAL EXPERIENCE

Capgemini	**Remote**
Senior Software Engineer /Associate Consultant	*February 2022 - Present*

Developer for the Proactive Team at an Insurance Client
- Developed and maintained web tools essential to team operations using Java and Spring for backend, and HTML, CSS, and JavaScript for frontend.
- Monitored application availability, investigating and resolving issues to ensure continuous service.
- Delivered client demos, gathered feedback, and implemented enhancements based on follow-up requests.
- Led onboarding for new team members, providing comprehensive training and knowledge transfer.
- Authored detailed documentation and guides to support team processes.

Leadership Responsibilities and Initiatives
- Led the Philly Core Team for Impact Together Month, organizing and promoting volunteer initiatives across Philadelphia. Facilitated team meetings and tracked project progress.
- Active member of the Leadership Group for OCEAN, an Environment & Sustainability-focused ERG. Contributed to sustainability projects, including developing a best practices cookbook and hosting a holiday cooking show.

Curriculum Associates, Learning Games	**San Francisco, CA**
Software Engineer Co-op (Internship)	*April 2019 - October 2019*

- Maintained and enhanced C# code for cross-platform educational games in Unity, integrating mobile support and localization features.
- Played a key role in the on-time release of a new game, reaching 150,000+ students in its first week.
- Conducted user research by gathering feedback from young students, informing improvements in gameplay mechanics, engagement, and math concept comprehension.
- Collaborated with cross-functional teams in an Agile Scrum environment, contributing to game design, development, and iteration processes.

TECHNICAL SKILLS

Languages: C#, Python, Java, C, C++, HTML, CSS, JavaScript

Frameworks: Spring, Flask

Tools: Splunk, Kibana, ServiceNow, Postman, Unity Engine, Unreal Engine, Git, Sourcetree, Jira, Visual Studio, WordPress, Guidewire

CERTIFICATIONS

- **AWS Certified Cloud Practitioner (CLF)**   **Issued:** Dec 2022 / **Expires:** Dec 2025
- **Associate in General Insurance (AINS)**   **Issued:** Dec 2022

EDUCATION

California State University Channel Islands
B.S. in Computer Science, Minor in Mathematics, Minor in Robotics Engineering